

Indicator 5: Promptness of Submitting Final Medical Reports - 4TH Quarter 2004

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
SI	CITY OF MILWAUKEE	46	4	91.3%	89.7%	87.5%
15261	SOCIETY INSURANCE A MUTUAL CO	89	8	91.0%	87.5%	87.1%
SI	GENERAL MOTORS CORPORATION	11	1	90.9%	77.5%	72.2%
15350	WEST BEND MUTUAL INS CO	112	12	89.3%	87.8%	85.8%
29157	UNITED WISCONSIN	42	7	83.3%	79.1%	78.0%
24449	REGENT INSURANCE CO	45	8	82.2%	87.0%	84.6%
26069	WAUSAU BUSINESS INS CO	32	6	81.3%	79.3%	72.0%
15091	RURAL MUTUAL INS CO	23	5	78.3%	81.3%	85.4%
40827	VIRGINIA SURETY CO INC	9	2	77.8%	86.6%	77.4%
21407	EMCASCO INSURANCE CO	22	5	77.3%	82.2%	82.9%
22748	PACIFIC EMPLOYERS INS CO	17	4	76.5%	64.7%	59.3%
24988	SENTRY INSURANCE A MUTUAL CO	190	49	74.2%	76.9%	73.1%
26042	WAUSAU UNDERWRITERS INS CO	48	14	70.8%	71.0%	66.9%
23035	LIBERTY MUTUAL FIRE INS CO	71	22	69.0%	64.7%	60.9%
21458	EMPLOYERS INSURANCE OF WAUSA	122	38	68.9%	75.8%	74.4%
23817	ILLINOIS NATIONAL INS CO	42	15	64.3%	65.3%	60.1%
16535	ZURICH AMERICAN INSURANCE COM	132	50	62.1%	67.1%	65.4%
25674	TRAVELERS PROPERTY CAS CO OF A	66	26	60.6%	70.5%	66.3%
23043	LIBERTY MUTUAL INS CO	57	24	57.9%	62.1%	61.2%
20494	TRANSPORTATION INSURANCE CO	39	17	56.4%	53.4%	64.4%
10677	CINCINNATI INSURANCE CO THE	24	11	54.2%	64.6%	69.0%
35386	FIDELITY & GUARANTY INS CO	26	12	53.8%	54.8%	46.5%
14184	ACUITY INSURANCE CO	101	47	53.5%	58.2%	57.0%
SI	DEPT OF ADMINISTRATION	33	16	51.5%	58.3%	52.8%
19445	NATIONAL UNION FIRE INS CO OF P	16	8	50.0%	58.1%	54.0%
24872	CONNECTICUT INDEMNITY CO THE	2	1	50.0%	62.5%	62.4%
24147	OLD REPUBLIC INS CO	62	33	46.8%	52.1%	59.0%
22977	LUMBERMENS MUTUAL CAS CO	5	3	40.0%	37.9%	32.6%
18910	AMERICAN PROTECTION INS CO	3	2	33.3%	38.1%	40.1%
30562	AMERICAN MANUFACTURERS MUT	0	0	0.0%	75.0%	36.8%
Totals for Group:		1,487	450	69.7%	72.3%	70.1%

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Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
13021	UNITED FIRE & CASUALTY CO	7	0	100.0%	100.0%	73.5%
22918	AMERICAN MOTORISTS	0	0	0.0%	100.0%	39.6%
25879	FIDELITY & GUARANTY INS UNDERWR	0	0	0.0%	100.0%	42.1%
SI	BRIGGS & STRATTON CORP	9	1	88.9%	96.0%	97.5%
42480	VENTURE INS CO	5	1	80.0%	95.8%	95.4%
SI	BRUNSWICK CORPORATION	4	1	75.0%	94.4%	88.1%
24902	SECURITY INSURANCE CO OF HARTF	2	0	100.0%	93.8%	74.6%
SI	SCHNEIDER NATIONAL CARRIERS I	7	0	100.0%	93.2%	85.0%
SI	DAIMLERCHRYSLER CORPORATION	0	0	0.0%	92.9%	93.1%
13935	FEDERATED MUTUAL INS CO	12	0	100.0%	90.2%	87.1%
24830	CITIES & VILLAGES MUTUAL INS CO	5	1	80.0%	86.7%	80.4%
10239	SECURA SUPREME	1	1	0.0%	85.7%	70.4%
14303	INTEGRITY MUTUAL INS CO	24	5	79.2%	85.1%	86.5%
25682	TRAVELERS INDEMNITY CO OF CT T	9	1	88.9%	84.0%	72.2%
15393	WISCONSIN AMERICAN MUTUAL INS	4	1	75.0%	83.3%	74.5%
22659	INDIANA INSURANCE CO	1	0	100.0%	83.3%	82.9%
25402	AMCOMP ASSURANCE CORP	29	5	82.8%	82.7%	79.6%
18988	AUTO OWNERS INS CO	11	4	63.6%	82.6%	90.7%
19275	AMERICAN FAMILY MUTUAL INS CO	19	3	84.2%	81.8%	85.5%
22543	SECURA INSURANCE A MUTUAL CO	38	8	78.9%	81.7%	78.2%
24414	GENERAL CAS CO OF WI	18	4	77.8%	80.3%	84.7%
21415	EMPLOYERS MUTUAL CASUALTY C	29	7	75.9%	80.0%	84.0%
21873	FIREMANS FUND INS CO	4	0	100.0%	80.0%	40.8%
22322	GREENWICH INSURANCE CO	12	2	83.3%	79.7%	79.1%
31003	TRI STATE INS CO OF MN	19	4	78.9%	79.4%	75.2%
SI	MILWAUKEE BOARD OF SCHOOL DI	22	6	72.7%	77.9%	76.4%
31895	AMERICAN INTERSTATE INS CO	6	1	83.3%	76.7%	80.4%
19259	SELECTIVE INS CO OF SOUTH CAROL	4	1	75.0%	76.2%	75.4%
10472	CAPITOL INDEMNITY CORP	10	3	70.0%	76.0%	80.5%
14591	MILWAUKEE MUTUAL INS CO	0	0	0.0%	75.0%	70.6%
26425	WAUSAU GENERAL INS CO	9	2	77.8%	74.2%	70.6%
25976	UTICA MUTUAL INS CO	3	1	66.7%	71.4%	71.4%
26980	ROYAL INSURANCE CO OF AMERICA	1	1	0.0%	71.4%	62.5%
SI	UW-SYSTEM ADMINISTRATION	15	2	86.7%	71.0%	62.5%
13986	FRANKENMUTH MUTUAL INS CO	21	4	81.0%	69.9%	75.7%
41181	UNIVERSAL UNDERWRITERS INS CO	1	1	0.0%	69.2%	68.2%
24589	AMERICAN & FOREIGN INS CO	4	2	50.0%	69.0%	72.6%
24791	ST PAUL MERCURY INS CO	7	4	42.9%	68.4%	62.8%
10166	ACCIDENT FUND INS CO OF AMERIC	23	7	69.6%	68.4%	64.4%
40967	ST PAUL FIRE & CASUALTY INS CO	5	0	100.0%	67.9%	62.4%
20443	CONTINENTAL CASUALTY CO	3	1	66.7%	66.7%	48.6%
SI	GEORGIA PACIFIC CORPORATION	0	0	0.0%	66.7%	25.0%
19410	COMMERCE & INDUSTRY INS CO	18	2	88.9%	65.9%	62.3%
24678	ROYAL INDEMNITY CO	2	1	50.0%	65.4%	62.6%
SI	KOHLER CORPORATION	18	13	27.8%	64.5%	74.9%
24228	PEKIN INSURANCE CO	6	4	33.3%	63.3%	67.2%
42404	LIBERTY INSURANCE CORP	42	18	57.1%	63.0%	62.7%
SI	MILWAUKEE TRANSPORT SERVICES I	6	3	50.0%	62.2%	68.3%
29459	TWIN CITY FIRE INS CO	17	9	47.1%	62.0%	63.6%

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20281	FEDERAL INSURANCE CO	16	6	62.5%	61.9%	53.2%
19682	HARTFORD FIRE INSURANCE CO	2	0	100.0%	61.9%	70.8%
40142	AMERICAN ZURICH INS CO	3	1	66.7%	61.5%	66.7%
SI	CITY OF MADISON	26	8	69.2%	61.0%	55.7%
19380	AMERICAN HOME ASSURANCE CO	17	9	47.1%	60.0%	61.0%
SI	TARGET CORP (STORES)	7	2	71.4%	60.0%	48.9%
SI	WISCONSIN BELL INC	4	1	75.0%	60.0%	40.0%
21237	CASUALTY RECIPROCAL EXCHANGE	1	0	100.0%	60.0%	76.5%
39357	TRAVELERS INSURANCE CO THE	0	0	0.0%	60.0%	62.4%
SI	STORA ENSO NORTH AMERICA COR	13	4	69.2%	59.3%	57.9%
19305	ASSURANCE COMPANY OF AMER	2	0	100.0%	57.1%	54.9%
25887	UNITED STATES FIDELITY & GUARANT	8	4	50.0%	55.6%	46.4%
30104	HARTFORD UNDERWRITERS INS CO	5	4	20.0%	53.8%	57.7%
19429	INSURANCE COMPANY OF STATE OF	13	8	38.5%	53.2%	51.7%
SI	COOPER POWER SYSTEMS INC	7	2	71.4%	52.9%	72.1%
24767	ST PAUL FIRE & MARINE INS CO	35	23	34.3%	50.0%	58.9%
SI	COUNTY OF MILWAUKEE	25	13	48.0%	50.0%	52.5%
19895	ATLANTIC MUTUAL INS CO	0	0	0.0%	50.0%	62.5%
26956	WIS COUNTY MUTUAL INS CORP	4	4	0.0%	47.8%	59.7%
20486	TRANSCONTINENTAL INSURANCE C	3	1	66.7%	35.0%	66.7%
20346	PACIFIC INDEMNITY CO	0	0	0.0%	27.3%	39.0%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	62.5%
Totals for Group:		703	225	68.0%	71.1%	70.3%

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Small Size Insurers (Less than 85 Claims per year)

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18023	STAR INSURANCE CO	0	0	0.0%	100.0%	100.0%
SI	COUNTY OF DODGE	2	0	100.0%	87.5%	95.2%
19950	WILSON MUTUAL INS CO	4	0	100.0%	100.0%	94.1%
SI	COUNTY OF WINNEBAGO	3	0	100.0%	87.5%	92.9%
13331	AMERICAN HARDWARE MUTUAL I	1	0	100.0%	100.0%	92.9%
SI	USF HOLLAND INC	3	0	100.0%	87.5%	91.5%
SI	KIMBERLY-CLARK CORPORATION	4	1	75.0%	84.6%	91.1%
SI	FEDERAL EXPRESS CORPORATION	3	0	100.0%	100.0%	89.6%
SI	CASE LLC	4	0	100.0%	100.0%	86.7%
26662	MILWAUKEE CASUALTY INSURANC	3	0	100.0%	90.9%	86.4%
SI	TECUMSEH PRODUCTS COMPANY	2	0	100.0%	90.9%	85.7%
SI	COUNTY OF SHEBOYGAN	9	2	77.8%	88.0%	85.4%
SI	BENEVOLENT CORPORATION CEDA	7	1	85.7%	90.5%	85.0%
SI	VOLLRATH COMPANY LLC	0	0	0.0%	85.7%	85.0%
SI	ILLINOIS TOOL WORKS INC	0	0	0.0%	100.0%	84.6%
SI	COUNTY OF ROCK	4	0	100.0%	85.0%	83.9%
20109	BITUMINOUS FIRE & MARINE INS CO	2	0	100.0%	87.5%	83.3%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	83.3%
11527	LEAGUE OF WIS MUNICIPALITIES MU	10	3	70.0%	87.1%	82.9%
12262	PENN MFRS ASSOCIATION INS CO	2	0	100.0%	70.0%	81.3%
25143	STATE FARM FIRE & CASUALTY CO	3	0	100.0%	76.5%	80.5%
36919	HAWKEYE SECURITY INS CO	2	0	100.0%	83.3%	80.0%
SI	COUNTY OF WALWORTH	1	1	0.0%	81.8%	78.9%
11250	COMMUNITY INS CORP	4	1	75.0%	83.3%	77.8%
15377	WESTERN NATIONAL MUTUAL INS C	2	0	100.0%	75.0%	77.8%
18767	CHURCH MUTUAL INSURANCE CO	3	1	66.7%	89.5%	77.5%
21261	ELECTRIC INSURANCE CO	2	1	50.0%	83.3%	76.9%
SI	COUNTY OF OUTAGAMIE	1	0	100.0%	80.0%	76.9%
SI	COUNTY OF DANE	3	1	66.7%	78.6%	76.2%
11371	GREAT WEST CASUALTY CO	7	1	85.7%	77.3%	75.0%
SI	COUNTY OF WASHINGTON	3	2	33.3%	75.0%	75.0%
20508	VALLEY FORGE INS CO	14	4	71.4%	66.7%	74.4%
22292	HANOVER INSURANCE CO THE	3	1	66.7%	87.5%	74.1%
SI	DEPT OF TRANSPORTATION	4	2	50.0%	80.0%	73.7%
11118	FEDERATED RURAL ELECTRIC INS C	0	0	0.0%	33.3%	73.3%
23434	MIDDLESEX INSURANCE CO	5	0	100.0%	80.0%	73.1%
13714	PHARMACISTS MUTUAL INS CO	3	1	66.7%	66.7%	71.4%
SI	HARNISCHFEGER CORPORATION	4	0	100.0%	78.6%	70.6%
SI	J C PENNEY CORPORATION INC	1	1	0.0%	80.0%	69.6%
19038	TRAVELERS CASUALTY & SURETY C	4	1	75.0%	75.0%	69.4%
SI	LAND O LAKES INC	3	2	33.3%	44.4%	68.2%
SI	MARTEN TRANSPORT LTD	6	2	66.7%	66.7%	67.7%
14117	GRINNELL MUT REINSUR CO	5	3	40.0%	55.6%	66.7%
SI	COUNTY OF LA CROSSE	2	1	50.0%	66.7%	66.7%
19356	MARYLAND CASUALTY CO	2	1	50.0%	71.4%	66.7%
19704	AMERICAN STATES INS CO	1	0	100.0%	50.0%	66.7%
SI	JOURNAL SENTINEL INC	1	0	100.0%	66.7%	66.7%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	66.7%
21113	UNITED STATES FIRE INS CO	0	0	0.0%	83.3%	65.7%

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33588	FIRST LIBERTY INS CORP THE	4	3	25.0%	53.8%	63.9%
33006	AMERICAN PHYSICIANS ASSURANC	0	0	0.0%	25.0%	63.6%
SI	COUNTY OF JEFFERSON	0	0	0.0%	50.0%	63.6%
13439	PARTNERS MUTUAL INS CO	0	0	0.0%	66.7%	63.2%
21865	ASSOCIATED INDEMNITY CORP	8	2	75.0%	69.6%	63.0%
23280	CINCINNATI INDEMNITY CO	2	1	50.0%	50.0%	62.5%
26247	AMERICAN GUARANTEE & LIABIL	5	2	60.0%	62.5%	60.7%
28665	CINCINNATI CASUALTY CO THE	3	1	66.7%	50.0%	60.7%
SI	KWIK TRIP INC	5	0	100.0%	84.6%	60.6%
21857	AMERICAN INSURANCE CO THE	2	0	100.0%	66.7%	60.0%
SI	ALLEN-BRADLEY COMPANY LLC	0	0	0.0%	50.0%	60.0%
24880	FIRE & CASUALTY INS CO OF CT THE	0	0	0.0%	0.0%	60.0%
14265	INDIANA LUMBERMENS MUTUAL IN	5	2	60.0%	63.6%	57.1%
25615	CHARTER OAK FIRE INS CO	1	0	100.0%	100.0%	55.6%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	0.0%	55.6%
34207	WESTPORT INSURANCE CORPORATIO	7	3	57.1%	58.3%	55.0%
10804	CONTINENTAL WESTERN INS CO	7	5	28.6%	44.4%	54.8%
37273	FIREMANS FUND INS CO OF WI	0	0	0.0%	50.0%	53.8%
SI	DEERE & COMPANY	2	1	50.0%	59.1%	52.8%
SI	WISCONSIN ELECTRIC POWER COMP	3	1	66.7%	69.2%	52.6%
22667	ACE AMERICAN INSURANCE CO	35	19	45.7%	53.7%	51.0%
29424	HARTFORD CASUALTY INS CO	1	0	100.0%	50.0%	50.0%
SI	RIPON FOODS INC	1	1	0.0%	40.0%	50.0%
SI	WISCONSIN PUBLIC SERVICE CORP	1	1	0.0%	0.0%	50.0%
43575	INDEMNITY INSURANCE CO OF NORT	22	13	40.9%	44.4%	48.7%
14176	HASTINGS MUTUAL INS CO	5	5	0.0%	38.1%	46.7%
21881	NATIONAL SURETY CORP	1	0	100.0%	66.7%	45.5%
20397	VIGILANT INSURANCE CO	1	0	100.0%	50.0%	41.7%
23108	LUMBERMEN'S UNDERWRITING AL	3	2	33.3%	20.0%	40.0%
25658	TRAVELERS INDEMNITY COMPANY T	0	0	0.0%	0.0%	40.0%
20427	AMERICAN CASUALTY CO OF READI	6	4	33.3%	22.2%	38.9%
27855	ZURICH AMERICAN INS OF IL	2	1	50.0%	33.3%	38.5%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	38.5%
13838	FARMLAND MUTUAL INS CO	1	1	0.0%	14.3%	35.7%
24775	ST PAUL GUARDIAN INS CO	0	0	0.0%	66.7%	35.7%
SI	PARKER-HANNIFIN CORPORATION	3	2	33.3%	28.6%	33.3%
21180	SENTRY SELECT	2	2	0.0%	50.0%	33.3%
SI	EMERSON ELECTRIC COMPANY	1	1	0.0%	30.8%	31.6%
SI	INTERNATIONAL PAPER COMPANY	2	2	0.0%	33.3%	29.0%
SI	KOHL'S FOOD STORES INC	0	0	0.0%	0.0%	27.3%
23787	NATIONWIDE MUTUAL INS CO	5	5	0.0%	16.7%	25.0%
SI	DELPHI CORPORATION	1	1	0.0%	50.0%	25.0%
SI	KMART CORPORATION	0	0	0.0%	0.0%	25.0%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	25.0%
SI	GREDE FOUNDRIES INC	4	2	50.0%	33.3%	22.2%
24112	WESTFIELD INSURANCE CO	3	3	0.0%	20.0%	22.2%
SI	COLUMBIA-ST MARY'S INC	4	3	25.0%	28.6%	21.1%
SI	JEWEL FOOD STORES INC	0	0	0.0%	33.3%	20.0%
24074	OHIO CASUALTY INS CO	1	0	100.0%	100.0%	8.3%

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22217	GULF INSURANCE CO	0	0	0.0%	0.0%	0.0%
Totals for Group:		311	123	60.5%	65.6%	65.2%